

Jim Chambers

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NETWORK AND SYSTEM ADMINISTRATOR

Goal-oriented and collaborative IT professional with experience applying network, hardware and software design, installation, administration, and configuration to support different environments ranging from factory, office, healthcare, and education. Proven analytic and problem-solving skills with the keen ability to assess needs, define requirements, develop value-added solutions, and execute technical solutions that streamline and improve operating efficiencies. Adept in communicating with technical and non-technical audiences. Develop system documentation and create policies to meet the needs of adhering to standards and audit requirements.

PROFESSIONAL EXPERIENCE

Intelimind-Network Analyst, Chicago, IL, 2011-Present

Mainly responsible for all server, PC/Mac hardware and software maintenance, and upgrades. Support physical and software installations and deployments of PC's and servers. Experience with MS Hyper-V Manager, 2008R2 and Core Server, and SharePoint 2010, Windows 7, and XP. Experience migrating server 2003 SBS to Server 2011 SBS and migrating mail boxes from MS Exchange 2003 to MS Exchange 2011. Experience with routers, switches, and cabling patch panels. Experience with mobile devices i.e. iPhones, Blackberries, and Droids.

UIC Dept. of Psychiatry - **Network Analyst**, Chicago, IL, 2010-2011

Mainly responsible for maintaining the software, hardware, and peripherals that make up the Departments computer network system. Provided technical support functions, including physical installation, assembly, configuration and maintenance of the personal computer network linking to Department of Psychiatry's LAN. Assisted in developing and maintaining all systems, applications, security, and network configurations. Familiar with standard concepts, practices, and procedures within LANs and WANs including Virtualization with MS Hyper-V. System Administrator of the departments' Video Conference network. Performed a variety of tasks included (but not limited to):

- Installed and configured upgrades to operating systems and software, using standard business and administrative packages; modifying specific applications for use in operational areas when required.
- Installed, assembled, and configured computers, monitors, network infrastructure peripherals such as printers, scanners, network copiers and related hardware; constructed cables, rewired or directed the rewiring of cables as required for new installations and office reconfigurations.
- Trouble shot problems with computer systems, hardware and software, e-mail, network and peripheral equipment problems; made repairs and corrections where required.

- Acted as a technical resource in assisting users to resolve problems with equipment and data; staffs a centralized help desk to facilitate exchange of information and advice; implemented solutions as required.
- Performed Video Teleconferencing (VT) scheduled, set up, and operated, multi-session bridging, and other related administrative tasks in order to enable VT connectivity both with internal and external participants throughout the duration of a video-conferencing session.
- Assisted in instructing staff and residents in the use of industry standard business and software, including word processing, spreadsheets and presentation; provides instruction where required.
- Supported and maintained the Cisco VoIP system and trained users.

System Sensor Honeywell-IT Support Technician St. Charles, IL, 2008-2009

Supported hardware and software installation for 1000 plus users, using Norton Ghost, Windows applications i.e. XP, 2000, 98 and Outlook, BPCS, SAP, Engineering Applications i.e. AutoCAD, ProEngineer/Wildfire, Orcad, Lotus Notes, and Revelations for asset and procedure documentation, and attendance and tracking software.

- Call Center computer support.
- Support Dell and Micron PC's, Blackberries, HP and Xerox printers.

Boys & Girls Club of Elgin - Technology Coordinator, Elgin, IL, 2004-2008

Maintained computer lab network of 20 computers, responsible for troubleshooting network, software, and hardware problems. Managed data entry for the proprietary database attendance manager. Planned and executed technology programs for at-risk youth. Advised Technology Subcommittee at the Boys & Girls Club of Elgin.

VOLUNTEER EXPERIENCE

Boys & Girls Club of Elgin

Build and maintain PC's and Network at the Boys & Girls Club of Elgin trouble shoot network connectivity and virus issues for the club.

Christ Community Church

Build PC's, work on server racks, fix general software/hardware and network issues.

EDUCATION AND TRAINING

Computer Systems Institute

ComTia's A+ Hardware 220-301

Columbia College - Bachelors of Arts 1998

Major: Television & Video Production, GPA 3.87

Boys Scouts of America

Eagle Scout 1993

RELATED SKILLS

MS Server 2011 SBS, MS Exchange Server 2010, MS Server 2008 R2, MS Server 2003 R2, MS SharePoint 2010, MS Win 7, XP, 2000 and Windows 98, MS Office 2010, 2007, 2003, and Office XP, SPSS, SAS, PsychConsult, Symantec & Endpoint Antivirus, McAfee, AVG Antivirus, Ubuntu, and Macintosh OS X.
 HP and Dell Computer Systems, Dell Servers, Storage Area Network (Drobo)
 HP, Epson, Xerox, Canon printers and copiers, Cisco VOIP Phone Systems 7941,
 PolyCom View Station FX & Tandberg T150 Video Conference Systems